# TROUBLE SHOOTING: WINTEX 1000S, WINTEX 2000, WINTEX 3000



The key to trouble shooting the Wintex 1000s, Wintex 2000 and Wintex 3000 is always to look at the process cycle. The soil sampler reacts to the input which it receives. Every time a soil sampling cycle has been conducted a new process will start. If something appears to be wrong, it is most likely the previous process had failed. That means that if the soil sampler does not rotate, the problem would not be the rotation process but that the probe had not reached the full depth. Therefore it is important always to consider what the soil sampler just did rather then what it had not done. Experience tells us that most failures are based on electrical issues. Consequently it is a good idea to test the hydraulic functions manually on the valves before starting to trouble shoot. If everything works properly you would have to look at the electrics. Below you will find a list of the most common issues.

# 1. Electrical or hydraulic issue?

Sometimes it can be difficult to determine if the electrics or the hydraulics cause the failure. We recommend testing the functions of the soil sampler by operating the valves manually. If the functions work correctly when testing the soil sampler manually, it is most likely that the valves did not receive the electrical signals. If the functions cannot be carried out manually the failure is caused by the hydraulics.

# 2. The soil sampler does not react when pushing the start button or the soil sampler starts and stops

This can be caused by a variety of issues. First of all you need to check if the power supply is sufficient. If the power of the battery drops below 11 volt, the logo will stop working. The logo extensions' red light is on if there is a lack of power supply. If the green light is on, the supply is sufficient. If there is a bad connection between the battery and the logo, the logo will stop working. The logo extensions are connected with small gray sliding slots. Those can over time be worn due to vibration, moisture and ageing. In this case one or both extensions will no longer be connected and a red light will appear. In some cases you can slide the slot back and forth a couple of times which might clean the connectors. If this does not help it will be necessary to change the logo extension.



Fig. 1 The logo extensions' red and green light on

If the battery and the connections function satisfactory you have to check if the signal from both start switch and foot switch reach the logo. On the logo's screen you can see if the start switch and the foot switch activate terminal I2 and I3.





Fig. 2 The start switch (I2) and the foot switch (I3) are activated.

The drawing of the electricity box in the instruction manual shows how sensors and switches are connected to the logo.

If the logo receives the right signals and the soil sampler still does not start, you have to check the relays. Every hydraulic function has its own relay. The relay in question will light up when activated.



Fig. 3 The relay lights up when it is activated.

If the logo receives the signals and the relay does not light up, there is either a bad connection between the logo and the relay or the logo is defective. Inside the logo there is a small relay that functions like a switch for the big relay. This small relay can over time get faulty due to moisture and vibration.

If the relay lights up and the machine still does not start, you have to check if the signal reaches the coil. The reason for not reaching the coil could be a bad connection in the wire or in the plug.

If the signal reaches the coil but does not activate the valve the coil is either faulty or does not work. Try to operate the valve manually. If the valve works the coil is faulty. If it does not work the valve is faulty.



Fig. 4 The coils and connectors for the valves





If the hydraulics is activated when pushing the start switch but the soil sampler does not go down, it can be because the soil sampler starts to check if it is at the correct starting point before starting to sample. If the logo does not receive a signal from the inner sensor, it will try to raise the soil sampler. The soil sampler also needs a signal from both rotation sensors to make sure that the probe is in start position. Take a look at the logo when turning the soil sampler on to make sure that terminal I4, I15 and I16 are activated before starting sampling. If they are not activated a sensor or cable might be faulty or wrongly adjusted.

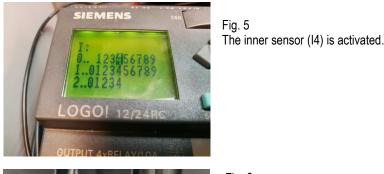




Fig. 6 The sensor is in top position.

# 3. The soil sampler starts briefly and then it stops again

At first check the power supply. Activating the soil sampler sometimes pushes the battery just below 11 volt and the logo stops. If the soil sampler does not use the battery the power raises above 11 volt, and the logo starts up again. Then the soil sampler will start and stop throughout the entire sample process. This can also be caused by a bad connection (see Fig. 1).

#### 4. The soil sampler begins to move downward, but the hammer blows very fast

If it seems that the probe does not get into the ground the accumulator is faulty. Either the nitrogen pressure is to low or the diaphragm inside is broken. Change or recharge the accumulator. You will find a guide for to changing or refilling the accumulator in the instruction manual.

#### 5. The soil sampler goes into the ground but keeps rotating

It might be the case that the soil sampler does not receive the right signals from the rotation sensors. This can be caused by wrongly adjusted sensors, a faulty sensor, a faulty cable or by a bad connection between the two logo extensions. The easiest way to determine if the signal reaches the logo is to look at the logo's screen while holding a piece of metal in front of the sensor. If the signal does not reach the logo a sensor or a cable is defective. Both sensors must have the same space (2-3 mm) towards the rotary sensor plate.

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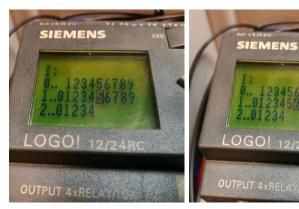


Fig. 7 The upper sensor (I5) and the lower sensor (I6) are activated.

(The Wintex 1000s uses I6 for the lower sensor and I5 for the upper sensor.)

Fig. 8

The rotary sensor plate and the sensor for rotation



#### 6. Incorrect sample

If the soil sampler goes into the ground, rotates and "jumps" 3-5 cm with the slid towards the first soil box and then rotates to the second box delivering the entire sample in that box the outer sensor is defective. In some cases this can be solved by switching the inner and outer sensor. Otherwise the sensor must be changed.

#### 7. The probe gets stuck in the ground

There can be different reasons why the probe gets stuck in the ground. First of all make sure that the bottom plate of the soil sampler is placed firmly on the ground before starting to sample.

This can be adjusted in the logo and is described in the instruction manual. If the soil sampler stands firmly on the ground but raises from the ground during sampling, you can decrease the pressure of the probe on the hammer valve. If the soil sampler is lifted of the ground while sampling, it will settle when the probe goes up again. This can cause that the soil sampler moves a bit and that the probe gets locked in the hole.

Do not raise the pressure of the hammer/probe as it will only lift the soil sampler further from the ground.





Fig. 9

The hammer adjusting valve and the gauge to read the pressure of the probe when it goes down; note that you can only read the pressure while the hammer moves downward.

Over time the scraper can make scratches or notches in the probe which might cause that the soil sampler gets stuck. It might appear as if the probe gets stuck in the ground, but it is actually the scraper holding the probe which gets stuck. All scratches and notches in the probe must be removed and the sharp edges of the scraper must be grinded in order to prevent it to happen again.

# 8. Hydraulics

If the Honda engine is turned on and the main valve is activated, the pressure of the system should be 100-120 bars. During sampling the pressure can decrease to 80 bars which is perfectly normal. It is not possible to increase the pressure further as the engine would stall and the components of the soil sampler are not manufactured to withstand more than 120 bars.



Abb. 10 The gauge for showing the pressure of the system

The hydraulic system should be able to maintain a pressure of at least 80 bars when the oil has reached the operating temperature. If you activate the main valve and the pressure gradually decreases, the pump is worn out.

It is very important to make sure that the hydraulic system is clean of dirt and other debris. Change the oil and the oil filter according to the recommended intervals. Do also change the filter of the oil filler cap which is very important as it prevents dirt from entering the hydraulic system.

